

“90Plus Management”

Collection in progress

Company Profile

90plus Management is managed by veterans in the collection industry with a career in the field spanning over 3 years. The management has an experience of over 10 years specializing in Collection and Customer Service business. A great team strength of good collection and customer service experience staff.

OUR MISSION

Dedication to provide quality constructive and managerial service to our customers. We will strive to implement a long term relationship with our clients, based on safety, quality, timely service and work according to the need of the client.

To fulfill this mission, we treat all employees fairly and involve them into quality improvement process and training timely when required for effective work execution

- ❑ Provide best quality affordable work environment for clients.
- ❑ Create and cultivate long term relationship with client.
- ❑ Respond immediately to changing need of our clients with best possible option.
- ❑ Achieve complete client satisfaction.
- ❑ Improve our service continuously.
- ❑ Maintain professional relationship with the customer, client and staff.

Our commitments

Be

Be proactive – be broad minded and well informed in order to act quickly.

Communicate

Communicate well – Harmonize diverse skills by thinking out of the box and communicate effectively.

Display

Display integrity – work with diligence and sincerity as a responsible individual.

IT – DATA SECURITY



The Strength of the Company

We work hard to become the best partner every discovered by client in their business experience in debt management with 0% Error workflow.

We have well trained staff who has well experience in industries for years.

We have a team who can manage collection work pressure and work flawlessly.

We have a team who can support in collection starting from Initial stage collection till Write Off.

We have team leaders who have international experience in collection and customer service.

PORTFOLIO HANDLING CAPABILITY

- Personal Loan
- Auto Loan
- Home Loan
- Credit Card

Work process we follow on allocation

Equal accounts are given to each agent from the pool

Full coverage is mandatory on the first day of the allocation received

Any discrepancy in allocation is validated on the very first day

Full focus is given from the first day on allocation

Accounts are covered twice in a day

More ptp is generated from the pool

Rtp cases are marked and handled separately wisely.

Daily work process

